Brighton & Hove City Council

CABINET ADDENDUM

Responses to Written Questions from Councillor Kitcat

4.00PM, THURSDAY, 12 MARCH 2009

COUNCIL CHAMBER, HOVE TOWN HALL

ADDENDUM

CABINET MEETING	Agenda Item **183**
	Brighton & Hove City Council

WRITTEN QUESTIONS FROM COUNCILLORS

1) Question from Councillor Jason Kitcat.

"Question - Could the Cabinet Member for Central Services detail how many separate websites and domain names the council operates and at what annual cost?"

Answer:
There is no consistent method of recording this at the moment, however, there appear to be around 33 Domain names registered with Nominet (.uk .org.uk .sch.uk and .gov.uk). There is an additional domain registered with JANET for the main site (.gov.uk) and around 5 other .org domains making 39 in total. The Nominet domains cost £5.00 per 2 year registration. The others are unlikely to cost much more than that so the total estimate is around £100.00 pa for the domain names.

In terms of websites, schools have around 70 and there are around a further 40 other satellite sites although a federated register is not maintained. 10 of these sites are run from the Council's main web server including the main council and schools sites. We also support the Southdowns Trust internet and intranet sites (for which we charge them approx. £10k pa). Some of the sites are maintained by 3rd parties and some are no longer used.

We estimate that there are 2.5 Full Time Equivalent staff resources used in maintaining these sites, including ICT and Communications staff.

2) Question from Councillor Jason Kitcat.

Could the Cabinet Member for Central Services provide an estimate on the officer time and costs incurred as a result of the recent virus infection of the council network?

Answer:
The bulk of the costs equates to loss of employee productivity as a result of the infection. We estimate that around 750 hours (104 man days) standards hours ICT resource will have been utilised by the end of this week to contain and clear the infection. This equates to approx. £125.00 per day totalling an estimated **£13,000**. In addition there has been some out of hours work to remove the worm from the network of **£3,600**.

Total cost of office time from ICT services = **£16,600**.

Februarys Service Interruption Report shows that core infrastructure components were unavailable sporadically for 4 days between 10th – 13th Feb. This would have resulted in some impact to live services but we don't record sufficient detail to allow us to identify the full impact of this.